## Dr. Satyendra SINGH

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#### **DEGREES HELD**

1998 PhD (Industrial Marketing)
 1997 PGDip (Research Methods)
 1998 MBA (International Business)
 1990 BEng (Mechanical/Aviation)
 Nottingham Trent University, Nottingham, England, UK
 Nottingham Trent University, Nottingham, England, UK
 Maastricht School of Management, Maastricht, NETHERLANDS
 Muzaffarpur Institute of Technology, Muzaffarpur, INDIA

### ACADEMIC EMPLOYMENT

Since July 2014 Executive Director, Academy of Business and Emerging Markets
April 2008–June 2014 Director, Centre for Emerging Markets
Since July 2010 Professor, Marketing and International Business
July 2004–June 2010 Associate Professor (tenured)
July 2000–June 2004 Assistant Professor, University of Winnipeg, Canada

June 1999–May 2000 Registered Tutor, Ryerson University, Toronto, Canada Feb. 1996–Feb. 1999 Lecturer, Southampton Business School, Southampton, England, UK

#### RESEARCH

Grants: Social Sciences and Humanities Research Council of Canada (SSHRC) 4A and other funding: +\$135,000

Conference Chair: Academy of Business and Emerging Markets Conference (www.abem.ca/conference) ABEM, Canada

Editor-in-chief: International Journal of Business and Emerging Markets IJBEM (www.inderscience.com/ijbem) Canada Indexed in Cabell's directory, Gale Thomson, Google Scholar, IngentaConnect, Ulrich, Australian Business School Dean's List), etc The journal is sent for indexing in SCOPUS and Emerging Sources Citation Index (ESCI)

Journal Articles: Industrial Marketing Management, Thunderbird International Business Review, Service Industries Journal, Journal of Services Marketing, Journal of Global Marketing, Management Decision, Marketing Intelligence and Planning, Journal of Hospitality and Leisure Marketing, Journal of Travel and Tourism Marketing, International Journal of Nonprofit and Voluntary Sector Marketing, Journal of Entrepreneurship, Journal of Transnational Management, Journal of African Business, Marketing Management Journal, Journal of Management Science, Ghana Institute of Management and Public Administration (GIMPA), Ghana Management Review.

Conferences: Academy of Marketing Science (AMS), American Marketing Association (AMA), Administrative Sciences Association of Canada (ASAC), European Marketing Academy (EMAC), British Academy of Management (BAM), North American Case Research Association (NACRA), World Association of Case Research and Application (WACRA), Israel Strategy Conference (ISC), African International Business and Management Association (AIBUMA), International Academy of African Business and Development (IAABD), Asia-Pacific Economic and Business History (APEBH).

**Encyclopedias:** Encyclopedia of Emerging Markets, Gale, Cengage Learning; International Management Encyclopedia, Wiley, USA; Encyclopedia of Sports Management and Marketing, Thousand Oaks: Sage; Green Consumerism, Thousand Oaks: Sage; Encyclopedia of Global Business in Today's World, Thousand Oaks: Sage.

**Books:** (1) Handbook of Business Practices and Growth in Emerging Markets, World Scientific Publisher, Singapore. 546 pages; (2) Business Practices in Emerging and Re-Emerging Markets. Palgrave MacMillan, NY, USA. 259 pages; (3) Market Orientation, Corporate Culture and Business Performance. Ashgate Publishing, UK. 187 pages. Review published in JAMS, 33(2), pp. 238-240, 2005.

**Book Chapters:** (1) IMF, FOREX and International Business in Emerging Markets, *Handbook of Experiential Learning in International Business*. Eds. Vas Taras and Maria Alejandra Gonzalez-Perez. Palgrave, USA. ISBN: 9781137467706; (2) The African Growth and Opportunity Act (AGOA): International Business, Relations and Politics. *Advances in Geoeconomics*, Ed. J Mark Munoz. Taylor and Francis, UK; (3) How Semiotics Analysis Generates Intelligence in Formulating Cross-Cultural Advertising Strategies. *Global Business Intelligence*, Ed. J Mark Munoz. Routledge, USA; (4) International Business, Missionaries and Families in Conflict Zones. *Research Handbook of Global Families: Implications for International Business*, Ed. Yvonne Marie McNulty, Edward Elgar (Forthcoming in 2019).

Case Studies: Ivey Publishing, University of Western Ontario.

**Keynote speaker:** *MacEwan University, Edmonton,* CANADA; *Indian Institute of Management (IIM),* Ranchi, INDIA; *Birla Institute of Technology* (BIT), Patna/Mesra, INDIA; *University of Nairobi* (UN), KENYA; *National Institute of Nutrition* (NIN), Hyderabad, INDIA; Kilakarai College, Madurai, INDIA; Babes-Bolyai University, Cluj-Napoca, ROMANIA.

**Visiting professor:** Southampton Business School, Southampton, UK; Indian Institute of Management (IIM), Ahmedabad, INDIA; Birla Institute of Management Technology (BIMTECH), Noida, INDIA; Inoorero University, Nairobi, KENYA; Regent University, Accra, GHANA; Build Bright University, Phnom Penh, CAMBODIA; University of Kigali, Kigali, RWANDA.

**Posters:** Canadian Commission of UNESCO.

## **TEACHING**

Courses taught: Marketing, Consumer Behavior, Marketing Research, Entrepreneurial Marketing, International Marketing, International Business, Emerging Markets, International Management, Advance Statistical Methods, Business Policy and Strategic Planning, Not for Profit Management, Production and Operations Management, MarkStrat, PROSIM, and Luxury and Fashion Marketing.

Overseas teaching/training/consulting: Cambodia, Canada, Cote D'Ivoire, Ghana, India, Kenya, Oman, UK. (Belarus, forthcoming)

**Examiner**: Promotion applications (George Washington University, USA; MacEwan University, Canada; Thompson Rivers University, Canada; University of Ghana, Ghana), PhD thesis (University of Wollongong, Australia; KIIT University, India; Sharda University, India), MBA thesis (University of Cape Town, South Africa).

#### **ADMINISTRATION**

## **Administrative training**

University Management Course, conducted by University of Manitoba in Canmore, Alberta, Canada

- Financial Planning, Budgeting and Management
- Leadership and Change
- Administrative, Tort, Contract; Labor and Human Rights Laws
- Organizational Culture and Conflict Resolution

Human Rights Certificate Course, conducted by Human Rights Commission of Manitoba, Winnipeg

- Human Rights in the Workplace
- Workplace Human Rights Complaints
- How to Investigate a Human Rights Complaint

Grievance Handling Workshop at UW conducted by CAUT, Ottawa

Collective Bargaining Workshop at UW conducted by CAUT, Ottawa

AACSB training on Online/Hybrid education in Tampa, USA

UN Safety courses (Basic and Advanced)

Strategy—Balanced Scorecard—Harris Consulting, Winnipeg

## **University Governance**

Board Member, Board of Regents, UW (one term)

#### **University/Senate Level**

Chair, Senate Nominating Committee (one term)

Senator, University of Winnipeg (two term)

Canada Research Chair (CRC) Search Committee, member

SSHRC CGS MA Scholarship Committee, member

University Honorary Degrees and Fellowship Committee, member

Senate Students' Appeals Committee, member

Women and Equity Committee, member

Senate Nominating Committee, member

Senate Library Committee, member

## **Faculty Level**

Chair, Faculty Tenure and Promotion Committee (one term)

Faculty Tenure and Promotion Committee, member (two term)

Board member, UW Faculty Association (UWFA) (one term) Business Department Chair Selection Committee, member Equity Officer

# **Department Level**

Director, Centre for Emerging Markets (2007-2014)

Ad hoc Department Chair (until 2007)

Chair, Department Curriculum Committee

Chair, Department Review Committee

Acting Chair, Department Personnel Committee

Departmental Librarian

Department Review Committee, Member

Department Personnel Committee, Member

Department Curriculum Committee, Member

Ethics Representative – SSHRC applications

Department UWFA Representative

Student Advisor

## Journal Administration (Quarterly)

- Founded in 2007 at UW and manage it with associate editors, board members, journal manager, type setter and IT personnel.
- Indexed in Cabell's directory, Gale Thomson, Google Scholar, IngentaConnect, Ulrich, and Australian Business Dean's List.
- Submitted the journal for evaluation to Scopus and Emerging Sources Citation Index (ESCI).

#### **Conference Administration**

Responsible for managing the Academy of Business and Emerging Markets annual academic conference and publishing its proceedings with Canadian ISBN— indexed in Library and Archives of Canada. The 2017 conference is scheduled to be held in Santo Domingo in Dominican Republic. www.abem.ca/conference

## **COMMUNITY ENGAGEMENTS**

#### **Board Member**

Winnipeg Public Library Board

Strategic Committee (Responsible for strategic plan implementation across 20 libraries in the system of Winnipeg Public Library

India Canada Culture and Heritage Association, Winnipeg

United Nations (UN) Association in Canada, Winnipeg

Literacy Partners of Manitoba, Winnipeg

Member: UNESCO Commission for Canada, Ottawa, Canada

#### OTHER

**Columnist:** Ask Professor Singh – A regular feature appears in the <u>Indo-Canadian</u> monthly newspaper.

**Countries travelled: 83** 

Africa: Cote D'Ivoire, Ethiopia, Ghana, Kenya, Morocco, Namibia, Rwanda, South Africa, Tanzania, Togo, Uganda and

Swaziland

Asia/Australia: Australia, Belarus, Bangladesh, Bhutan, Brunei, Cambodia, China, Hong Kong, India, Indonesia, Japan, Laos,

Maldives, Malaysia, Macau, Nepal, Pakistan, Philippines, Singapore, South Korea, Thailand, Russia, Sri Lanka,

Turkey and Vietnam

Europe region: Austria, Belgium, Bosnia, Croatia, Cyprus, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia,

Lithuania, Luxemburg, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Spain, Sweden,

Switzerland, UK and Vatican

Middle East: Israel, Kuwait, Oman, Palestine and UAE

North America: Canada, Mexico and USA

South America: Argentina, Brazil, Chile, Costa Rica, Panama, Peru and Uruguay

Caribbean: Cuba, Dominican Republic, Haiti and Jamaica